



Rules and Regulations

Please respect our posted business hours. We are open for drop-offs and pick-ups Monday through Friday from 7:00 am till 6:30 pm (except during nap time which is between 12:00 pm and 2:00 pm). We are open on Saturday and Sunday for drop-offs and pick-ups from 9:00 am till 10:00 am AND 3:00 pm till 4:00 pm only.

Please keep your dog(s) on the path and away from the plants when walking from your car to our lobby. Dogs must be **on leash and under adult control** while on the property. Please keep retractable leashes set to 6 ft or less.

Please do not call out to the staff and/or your dog(s) in the yard while on your way inside. Calling out to the dogs will cause them to bark and jump at the fence. Also, please do not try to peek through or stick your head over the fence to the play areas. This makes the dogs go crazy! We try to keep this area calm and quiet for the safety of our staff and the dogs in our care. A quiet friendly wave to the staff is great! If the office is empty upon arrival please wait 1 minute before ringing the bell. We are probably already on our way up front.

You may bring a small meal or snack for your dog in a sealed plastic container while attending daycare. Snacks will be given during nap time.

When boarding your dog please bring an ample supply of your dog's food (and treats). All food must be in an air-tight plastic container, labeled with your dog's name and feeding instructions (w/ amount per meal).

We have crates, bedding, bowls and toys. For familiarity, you may want to consider leaving a "gently worn" t-shirt or towel. Many dogs find it comforting to have something that smells like home. All items must be clearly labeled in permanent marker with your dog's name and your last name. Large beds, comforters, quilts, and bowls will be returned at check-in as our storage space is limited. *Please be aware that we cannot guarantee the return of any personal items. If your furry friend really loves it, don't bring it!

For boarding dogs: Check-out is before 12 pm (weekdays) or between 9 am and 10 am (weekends). An additional 1/2 day charge will be added for pick-ups after 2 pm (weekdays) or between 3 pm and 4 pm (weekends).

Please call ahead for daycare and overnight boarding reservations to ensure correct staffing requirements for your dog's safety.

A few more reminders... dogs will romp and run in our pea gravel play areas. In general, this is a very safe, comfortable play surface. However, your dog may experience temporary sensitivity from this new texture on their paws. In addition, your dog generally will drink a lot, eat, and then sleep through the night and into the next day. Please feed your dog at least 1 hour prior to arrival and upon returning home please wait at least 1 hour before feeding.

Don't forget to check out our videos on Facebook while you're away so you can see all fun! Go to our website: www.ComeStayPlay.com and click on the link at the bottom of the homepage. Enjoy!